

STATE WIDE

New York StateWide Senior Action Council, Inc.

Healthcare & Patient's Rights Helpline

(800) 333-4374

- StateWide helps seniors and their caregivers understand Medicare options and coverage for prescription drugs.
- Personalized, confidential, unbiased information is provided upon request.
- To speak with an experienced counselor, call 800-333-4374 or email us at info@nysenior.org.

Know your rights as a health care consumer when getting services in a hospital, nursing home or through home care.

Call StateWide at 800-333-4374 if you have been:

- Denied emergency treatment
- Transferred unsafely
- Denied admission
- Discharged too soon
- Missing an adequate hospital discharge plan
- Kept in a nursing home even though you wish to return to the community
- Finding conditions below acceptable standards
- Having difficulty understanding what is covered by your insurance

New York StateWide Senior Action Council was founded in 1972 to improve the quality of life for New York seniors and their families.

www.nysenior.org