

Visitation/Telephone Assurance Volunteer

Qualifications:

- Interest in personal contact with people
- Good listening skills
- Ability to be empathetic without becoming overly involved

Purpose:

To provide social contact with homebound persons for emotional and psychological support to promote their health and well-being; to check on a homebound person's condition.

Scope of Work:

Visits can be made in person or by telephone.

Responsibilities:

- Provide a regular presence in client's life.
- Provide support.
- Listen.
- Offer encouragement.
- Report changes in attitude or health of client to the Community Caregivers office.
- Be careful not to become involved in family problems
- Refrain from discussing your own personal problems.

Time required:

Visitation: 1 hour weekly, bimonthly or monthly

Telephone assurance may be as brief as 5 minutes once a week.